



INTRODUCING

CLAIMIT@GT

ONLINE CLAIM LODGEMENT PORTAL

The insurance needs of Australian transport operators are constantly changing. But one thing that never changes is the need for fast, fair and efficient claims handling. That's why we worked with a diverse group of brokers to create a new customer-based claim lodgement portal, [ClaimIt@GT](#).



MONITOR AND MANAGE CLAIM LODGEMENT IN REAL-TIME.

With the speed and efficiencies of online functionality, [ClaimIt@GT](#) is a highly intuitive platform that streamlines insurance claims lodgement like never before. Secure and entirely paperless, it allows business owners to quickly and easily lodge their own claims in real-time, 24/7. All they need is an internet connection.

Importantly, brokers still receive copies of all lodgement materials providing the ability to review their client's claim before it's submitted to GT Insurance should they choose.



FASTER OUTCOMES. SUPERIOR SERVICE.

Using feedback from brokers and businesses across Australia, [ClaimIt@GT](#) has been designed to significantly reduce previous claims lodgement turnaround times. Less admin and paperwork will save time and hassle with every claim. Perhaps most importantly, it will free up brokers to provide even better service levels to their clients, helping them navigate what can be a difficult time.

HOW IT WORKS



1.

Client contacts their broker to report an incident



2.

Broker shares the ClaimIt@GT link



3.

Client clicks on the link and answers a series of questions, dependent on the incident



4.

Client securely uploads any necessary documentation



5.

Reference number generated immediately



6.

Claims process begins, with automatic notification sent to broker and client

CLAIMIT@GT

- ✓ Direct lodgement from any device, 24/7 - smartphone, tablet or desktop computer
- ✓ Clearer communication and collaboration - less errors and need to decipher handwriting
- ✓ Faster turnarounds and less downtime - no need for claim forms to be sent multiple times
- ✓ Immediate reference number provided so client can quickly contact repairers for quotes
- ✓ Easy upload function shares a greater amount of information during notification - quotes, forms, photos, dashcam videos and other documentation
- ✓ Intuitive technology pre-fills key broker/claim details automatically and only asks questions relevant to the type of claim
- ✓ Automatic reminders sent to client and broker if claim lodgement is incomplete
- ✓ Industry-leading data encryption and security.

CLAIMIT@GT IS NOW AVAILABLE.

To find out more, simply visit www.gtins.com.au/broker-hub/ and then follow the prompts.

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