Alteration Notice

Global Transport <u>Driveline Commercial</u> / Fleet Policy



March 2021

New Wording version POL553GT 02/21

Why has the Wording changed?

As part of our ongoing commitment to improving our products, we have replaced policy POL553GT 11/16 with this new version POL553GT 02/21.

This document provides a brief outline of some of the policy changes, however, to ensure you understand the new cover provided and the full impact of the changes made please carefully read the Product Disclosure Statement and Policy Document.

Please note that this policy wording has also been upgraded to be Unfair Contract Term compliant.

This wording is effective from 5 April 2021 inceptions for all relevant business.

| Area Affected | Change |
|---|--|
| PDS | |
| | |
| Summary of the available covers How We may cancel this Policy | Updated to explain the covers as shown on the Schedule Updated to fully explain how the refund premium is determined |
| Complaints – Internal and external | Updated to reference the Australian Financial Complaints Authority (AFCA) |
| | |
| Definitions | |
| Agreed Value | Noted that the Agreed Value includes signwriting |
| Limit of Indemnity Market Value | Added Noted that the Market Value includes signwriting |
| Operating/Operational Lease | Added |
| Tool of Trade You or Your | Added Amended and expanded |
| | |
| _ | |
| Excess | |
| Incorrect Administering of a Correct Additive Excess | Added |
| Locking Devices | Added |
| | |
| Part A - Basis of Settlement | |
| Total Loss | Basis of settlement in respect to Operating/Operational Leases has been added |

| Part A - Additional Benefits | |
|---|--|
| 3. Continuance of load cover - added | Added to provide cover for the hire of another vehicle to complete the journey for the purposes of delivering the freight that was in the Insured's Motor Vehicle |
| 4. Delivery expenses - amended | Limit per Event increased from \$25,000 to \$35,000 |
| 5. Difference in Excess for rental vehicles - amended | \$5,000 Limit noted to apply per Event |
| 8. Emergency temporary repairs – amended | Limit per Event increased from \$5,000 to \$10,000 |
| 9. Employees personal property – amended | Limit per Event increased from \$2,500 to \$3,500 |
| 10. Employee professional counselling – amended | Extended to include Employee as driver or passenger |
| 12. Family expenses during driver Hospitalisation - added | Added to provide cover for the transport & accommodation expenses of immediate family members to attend the hospital – Limit \$4,000 per Period of Insurance |
| 15. Hire of replacement vehicle (bus or Coach) - amended | Amended to note that this cover and the cover provided under Additional Benefit 16. Hire Vehicle following Theft cannot be used cumulatively or in succession for the same Event |
| 16. Hire vehicle following theft - amended | Amended to note that this cover and the cover provided under Additional Benefit 15. Hire of replacement vehicle (bus or coach) cannot be used cumulatively or in succession for the same Event |
| 17. Incorrect administering of a correct additive extension - added | Added to provide cover for the incorrect administering of a correct additive such as Adblue subject to the relevant Excess as noted in the Excess section |
| 18. Keys and locks - amended | Noted that this cover applies whether we have accepted a claim under Part A or not |
| 20. Passengers luggage (bus or coach) – amended | Cover extended to include an attached luggage trailer |
| 23. Removal of load - amended | Limit per Event increased from \$25,000 to \$50,000 |
| 25. Retrieval expenses – No Damage – amended | Noted that this cover applies whether we have accepted a claim under Part A or not |
| 27.1 Finance Payout - amended | Cover extended to include Insured Items under an Operating/Operational Lease |
| 27.2 New Motor Vehicle replacement for Total Loss - amended | Cover excluded for a) non-owned or hired in Motor Vehicles, and b) Motor Vehicles Under an Operating/Operational Lease |
| 27.3 Sum Insured payout or replacement Vehicle - amended | Extended to include unregistered plant within 2 years of purchase as new and unused Payout includes delivery charges and stamp duty only Cover excluded for Insured Items under an Operating/Operational Lease |

Part A - Specific Exclusions

0. Locking devices - removed

Exclusion removed

4. Incorrect fuel, incorrect additive or non-Approved fuel systems – amended

Amended to exclude incorrect additives and not correct additives

6. Loss of oil/coolant

Expanded to clarify what circumstances are excluded and what circumstances are covered

Part B - Additional Benefits 2. Employers and principal's indemnity -Cover provided to indemnify employer or principal in respect of damages for Added which the client is liable for arising out of the use of an Insured Item in connection with the employer or principal's business 6. Non-owned Trailer (Liability) - amended Amended to note that this cover and any other cover provided under the Policy cannot be used cumulatively, in succession with or in conjunction with, in respect to any one single trailer Part B - Specific Exclusions 7. Tool of trade - amended Amended to tie in with the new Definition for Tool of Trade 8. Underground - amended Expanded to exclude cover whilst being used in tunnelling and to exclude cover if underground whilst excavation, tunnelling or mining is taking place Claims Procedures - What happens after You make a claim 1. Choice of repairer - amended Expanded to clarify the possible choices and/or outcomes **Optional Conditions** EC103 Burning Cost - amended Amended to note that the adjustment takes place 90 days after expiry or otherwise as agreed by GT EC106 Annual Vehicle Adjustment -Amended to note that GT can charge a mid-term extra premium for any new amended Insured Item that exceeds \$500,000 in value EC108 Aggregate Excess Amended to clarify that GT has the right to handle all claims that fall within the Aggregate Excess **Optional Benefits** EC104 Non-owned Trailer (Liability) -Amended to note that the cover applies to any single trailer or combination of trailers amended EC112 Non-owned Trailer (Comprehensive) amended Amended to note that the cover applies to any single trailer or combination of

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trailers

